

COVID-19 College Update  
3.24.20

Dear Major Advisor,

The College is working across the University to keep you updated on the most recent developments and changes as we move to remote learning and advising.

**PASS/FAIL:**

To that end, please note that the **pass/fail** deadline and policies for spring semester 2020 have changed as follows:

- The deadline to change a course to **pass/fail** is now **11:59pm EST on Monday, April 13.**
- Any course may be changed to pass/fail, including courses fulfilling **major, minor, and General Education requirements.**
- You may take as many of your Spring 2020 courses pass/fail as you choose.
- To change your grade type you must go into **Penn InTouch** and take the action. To do so, choose Registration & Planning from the left-hand menu in Penn InTouch, choose Register for Courses and click the change button for the course you want to make pass/fail.
- As of 3.24.20, there may be some courses from other schools at Penn (Wharton, SEAS, Nursing and graduate schools) that cannot be changed through Penn InTouch. Please contact those schools directly with questions about changing your grade type for those courses.
- Any course taken pass/fail during Spring 2020 will not count against the total number of courses you may take pass/fail (for the College, that limit is 8).
- **Study Abroad:** the expanded pass/fail options also apply to undergraduate students on Penn-sponsored study abroad programs during Spring 2020. The last day to change an abroad course to pass/fail is Monday, April 13, 2020 at 11:59pm EST (The exception being course taken as part of four abroad programs – LSE, Yonsei, Keio, and Hitotsubashi.) Email your College study abroad advisor (<https://www.college.upenn.edu/study-abroad-advisors>) to request an abroad course pass/fail by that date.
- You can find more answers to questions about these changes to pass/fail for spring 2020 at <https://www.college.upenn.edu/covid-19>

**STUDENT TECH SUPPORT:**

The University has set-up 24/7 IT support for students. If students have questions about remote access including questions about Canvas, BlueJeans and Zoom, they can contact Student IT Support at 855-249-3243 (Toll-free), [studentithelp@upenn.edu](mailto:studentithelp@upenn.edu)

Please reach out your advisees and begin your advance registration meetings now. Advance Registration will run from March 30 to April 12<sup>th</sup> this semester.

Check the College pre-major advisor page (<https://www.college.upenn.edu/for-pre-major-advisors>) and the College COVID page (<https://www.college.upenn.edu/covid-19>) often for the latest updates.

You can always reach out to your College Contact if you have questions. And you can call the College at 215-898-6341 to leave a voicemail or email the College at [college@sas.upenn.edu](mailto:college@sas.upenn.edu). We are monitoring both regularly.

Be safe and well and all the best during this first week of remote advising and learning.