

## COVID-19 Update from the College 3.17.2020

Dear Student.

We hope you are well and know that we are thinking of you and how best to support you as we transition to remote instruction and advising. We know that this is a difficult time but we are confident that we can continue to support you where you are at.

Following up on our email from last Friday, you will find **helpful FAQs** regarding remote advising here including Advance Registration (<https://www.college.upenn.edu/covid-19>).

As we noted in our previous email, you should be in touch with your pre-major advisor who will also be reaching out to you. Advisors are willing to speak by phone, or make arrangements to connect through Skype, WhatsApp, Zoom or other online platforms for appointments.

The College Office is currently operating according to its normal business hours (Monday-Friday 9 a.m. to 5 p.m.) and has moved to remote appointments. During this period the office will not be open for in-person meetings.

If you have a quick question for an advisor, please email your "College Contact." You can find this person's name under the name of your pre-major advisor on the home page of Penn InTouch. Clicking the person's name will bring up their email address. Please note that, due to the unusual circumstances and the volume of contacts the College Office expects, you should allow at least 24 hours to receive a response.

Students may leave a message at 215-898-6341 to make an appointment with an advisor in the College office. The appointment will be conducted by phone or via an online application such as WhatsApp or Skype. If you have a preference, please indicate this when you make the appointment.

Check the **College Student FAQ** (<https://www.college.upenn.edu/covid-19>), be in touch with your pre-major advisor and College Contact. We will be in touch with updates and information as it comes.

Take care and be well.

Janet Tighe and the College Advising Team

